



1-030/2020/CGHS/AD(HQ)/027
Govt. of India
Min. of Health & Family Welfare
Directorate General of CGHS

545-A Nirman Bhawan, New Delhi.

Dated the May , 2021

OFFICE ORDER

Subject: Clarification regarding payment of CGHS Subscription through Bharatkosh

With reference to the above subject attention is drawn to OM of even Number dated 21st July 2020 vide which guidelines were issued for payment of CGHS subscription online through Bharatkosh and to state that this Directorate is in receipt of the difficulties faced by central government pensioners in obtaining CGHS Cards.

The matter has been taken up with the Office of Chief Controller of Accounts, Min. of the Health & Family Welfare and on the basis of clarifications received , it is now decided to issue the following clarification which may be read in continuation of the OM dated 21.07.2020 to provide hassle free services to beneficiaries:

Issue of CGHS Card on the basis of a provisional receipt received from NTRP :

GTR6 / GTR7 Receipt can be accepted for consideration of issue of CGHS Card. Provisional receipt is not acceptable.

It is clarified that in NTRP two kind of receipts generated GTR6 and GTR7.

GAR6 – when transaction on NTRP is successful and the amount is successfully received through payment gateway. It gets generated the moment transaction is successful. GAR6 may be accepted if a successful online transaction made by the user through Credit Card, Debit Card, Net Banking or UPI.

GAR7 (Challan) – Amount received by The NTRP payment gateway has been accounted for in PAOs accounts & deposited in Consolidated funds of India (CFI). It gets generated the moment Scroll is received and CFI is credited (Transaction +2 days as per CAM). Copy of Challan (GAR 7) Receipt is considered for providing service for transactions through NEFT/ RTGS mode.

Provisional receipt is generated only in case of payment made through NEFT/ RTGS mode. However, the accuracy of the UTR entered is only verified once the scroll is received from RBI & consumed and the challan (GAR7) is generated.

Hence, for transactions through NEFT/ RTGS mode, copy of challan (GAR 7) receipt is considered for providing service

ii. User remits the CGHS subscription towards incorrect PAO inadvertently

It is clarified that NTRP receipts paid to other CGHS unit /DDO can be accepted by the Additional Director, CGHS for issue of CGHS Cards to beneficiaries and take up the matter with PAO and on the receipts of details from CGHS, same can be adjusted between the PAOs. This will reduce the hassles to beneficiaries.

(Dr Sanjay Jain)
Director,CGHS

To

- i. AD(HQ)/ Addl.DDG(HQ), CGHS /All Additional Directors, CGHS Cities/Zones / MSD/ Nodal Officer (MCTC), CGHS

Copy for information to

- i. PPS to AS&DG,CGHS
- ii. PPS to CCA, MoHFW
- iii. P.A.Os. , Min. of Health & Family Welfare